

Pricing Conditions

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1. Phone subscriptions

The phone subscriptions offered by Onoff Business depend on the nationality of the telephone number subscribed. These subscriptions are billed according to the below-mentioned rates (excluding tax) on the payment due principle.

Phone number	Onoff Business application	Microsoft Teams application
French number (+33)	9€ / month	12€ / month
Belgian number (+32)	12€ / month	15€ / month
English number (+44)	9€ / month	12€ / month
Canadian number (+1)	25€ / month	25€ / month
Israeli number (+972)		
Swedish number (+46)		
Polish number (+48)		
American number (+1)		

When purchasing the subscription, the phone number can be activated either in the Onoff Business mobile app or in the Microsoft Teams app.

Those subscriptions include the following communications and are subject to the conditions described below.

- ◆ Calls: Unlimited for incoming and outgoing calls to fixed and mobile numbers in the country of the number concerned¹. For example, a Belgian telephone number can communicate unlimitedly to Belgian fixed and mobile numbers. In addition, French phone numbers have unlimited outgoing voice calls to Europe.¹
- ◆ SMS: Unlimited incoming and outgoing SMS to the country of the number concerned. ²
- ◆ MMS: Unlimited incoming and outgoing MMS for French numbers only, from and to France. ³
- ◆ Visual Voicemail: Customized multi-language voicemail greetings. ⁴

¹ A valid SIM card is required in the user's device. Outgoing calls are made via GSM. Incoming calls can be configured to be via GSM or via VoIP in the user's device settings. GSM calls will be deducted from the mobile plan of the user. VoIP calls require internet connection using either Wifi or SIM's data plan. In order to avoid any abuse, a fair usage policy is applied: beyond 1500 minutes of calls to the country of the number concerned, beyond 600 minutes to Europe if it is included in the user's plan, or above 500 distinct callees within a 30 day period, calls might be suspended. Calls to paid or non-geographic numbers are not included in the plan. Calls to landline and mobile numbers to Europe include the following destinations: Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia (landline only), Faroe Islands, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Lithuania, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Spain, Sweden, United Kingdom.

² Incoming & outgoing SMS use the internet (Wifi or SIM data plan). In order to prevent spamming, traffic has to be reasonably balanced (considering the difference between incoming and outgoing volume). In order to avoid any abuse, fair usage policies apply: above 1000 SMS to the country of the number concerned, or 500 distinct recipients within a 30 day period, calls might be suspended. SMS from and to short code numbers are not guaranteed. If there's any issue, please contact the third-party's support team, as they may be able to provide assistance on this matter.

³ Incoming & outgoing MMS are using the internet (Wifi or SIM data plan). Outgoing MMS are sent through a text including a web link to download media. In order to prevent spamming, MMS traffic has to be balanced (the difference between incoming and outgoing volume).

⁴ Voicemail greetings can be personalized with your own voice. Default voicemail greetings are available in the following languages: French, English, Arabic, Portuguese.

2. Optional international tariffs

Onoff Business proposes a possibility to subscribe to international calls' and SMS' packages that include a specific volume of calls and SMS to a defined list of countries. These packages are billed according to the below-mentioned rates (excluding tax) on the payment due principle.

a. Packages of calls + SMS by zone

ZONES :		Asia	Europe	LATAM	Middle East	Business
Calls and SMS included ⁵	1 hour + 20 SMS	10€	10€	15€	15€	10€
	3 hours + 20 SMS	24€	24€	35€	35€	24€
	6 hours + 20 SMS	40€	40€	60€	60€	40€

⁵ The calls and SMS allowance is valid during the period of one month and reset every month. The calls and SMS will be blocked in case the monthly volume is exhausted.

Destinations included in each zone:

- ★ **Asian Zone:** Australia, Bangladesh, Cambodia, China, Hong Kong, India, Indonesia, Japan, South Korea, Malaysia, Mongolia, New Zealand, Pakistan, Singapore, Taiwan, Thailand, Uzbekistan, Vietnam.
- ★ **European Zone:** Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Lithuania, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Spain, Sweden, Switzerland, United Kingdom.
- ★ **LATAM Zone:** Bermuda, Brasil, Chile, Colombia, Costa Rica, Dominican Republic, Mexico, Panama, Paraguay, Peru, Venezuela.
- ★ **Middle Eastern Zone:** Egypt, Israel, Jordan, Kuwait, Lebanon, Qatar, Saudi Arabia, United Arab Emirates.
- ★ **Business Zone:** Australia, Bangladesh, Brazil, Canada, China, Hong Kong, India, Israel, Japan, South Korea, Mexico, New Zealand, Puerto Rico, Singapur, Taiwan, Thailand, United States

b. World SMS package

Onoff Business offers a package of 100 SMS messages sent to all global destinations at a rate of 15€ (excluding tax). The volume of SMS is valid for a period of one month and is reset each month.